



AMITY UNIVERSITY CHHATTISGARH

OUTCOME REPORT

of

Community Service- ‘Online Training on Teaching Basic Communication Skills and Etiquettes’ to the office attendants of AUC

by

Amity School of Languages

1. General Introduction (50-80 words)

Amity University Chhattisgarh has been organizing social outreach programs since its inception with a view to support and help the society in creating harmony and peace. As a part of community service, Amity School of Languages organized an exclusive online Webinar on Communication Skills for the office attendants of AUC along with the students from the nearby village, Manth on 29 December 2020 from 1 PM to 2 PM. The Webinar was conducted by the faculty members of ASL view to address the importance of communication skills for official purposes.

The local residents of Manth village, mostly women, participated in the webinar with great fervor. The zeal of the participants increased the spirit of the organizers. Since the participants were of basic educational backgrounds, ‘Appropriate Understanding of English Language’ was chosen as the topic of the webinar. In the session the practical aspects of learning English as a language and the role of English in India today was discussed. The participants appreciated the efforts made by the faculty members of ASL and have shown interest for such online trainings in future also. All the faculty members of ASL participated the event. The event was coordinated by Mr. Diptarup Ghosh Dastidar.

2. Objective(s) of the Event (Pointwise)

- i. To promote curiosity and enthusiasm for proper usage of language.
- ii. To explain the importance of Communication and English language in daily life and how English is essentially different from Hindi.
- iii. To inform the locals about the practical aspects of learning English as a language and the role of English in India today.
- iv. To ensure that the participants can learn something new and apply it to their everyday lives.

3. Envisaged Vs Achieved Outcomes

AUC (Outcome Report)Annexure - II

Sn	Envisaged Outcome	Is the outcome tangible or intangible?*	Achieved Outcome	Remarks, if any
1.	The participant locals would be able understand the importance of learning a new language like English and try to apply the gained knowledge in their everyday life.	Intangible	The participants were very energized and thrilled to know about various words and terminologies in English.	

4. Actionable Progressive Outcomes

Outcomes requiring prolonged monitoring are as under:

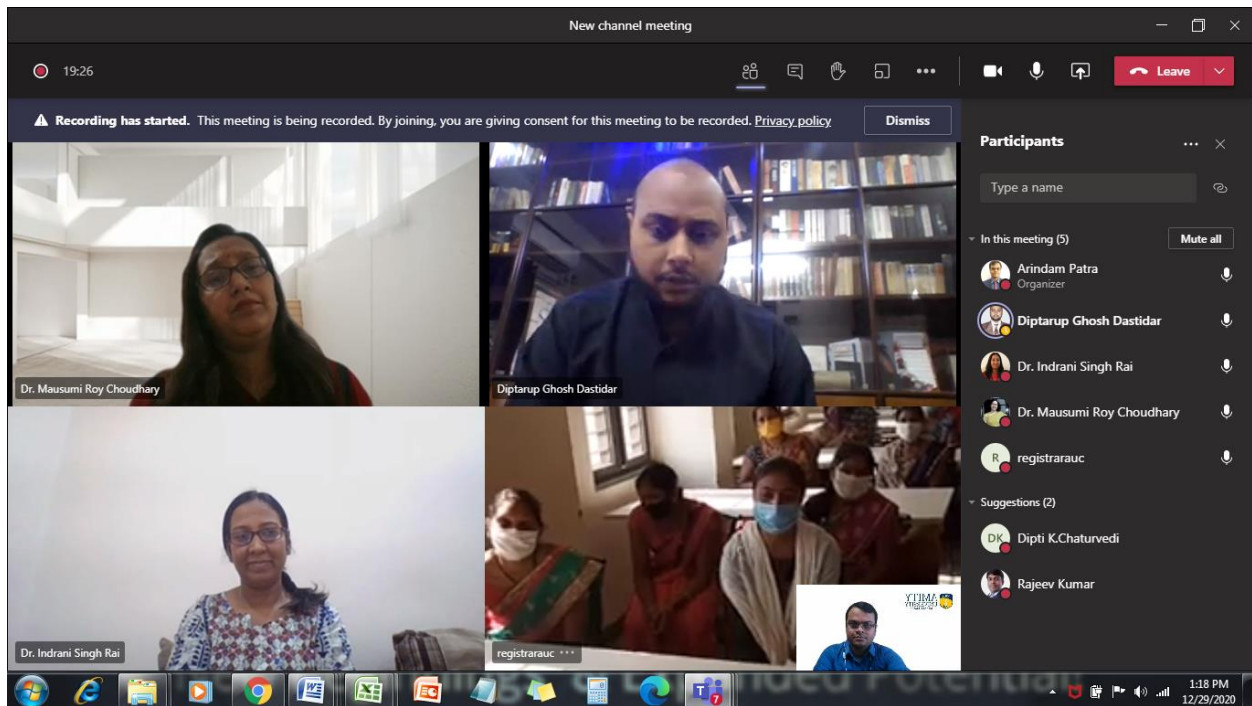
Sl. No.	Envisaged Outcome (a)lo	Outcome activity yet to be achieved (b)	Is the outcome tangible or intangible?*	Action plan to achieve the Outcome activity described in column “(b)” (c)	Target Date (d)	Responsibility (e)	Remarks, if any (f)
1.	The vision of the social outreach event was to enable the local people to engage in English and learn new language skills.	The participants will practice English at home and work with whomever they can.	Intangible	The faculty will help the participants in every possible way.	January 30, 2021	Faculty Members of ASL, AUC.	

(*) – *Tangible outcomes should have a specific target date. Intangible outcomes need not have a specific target date.*

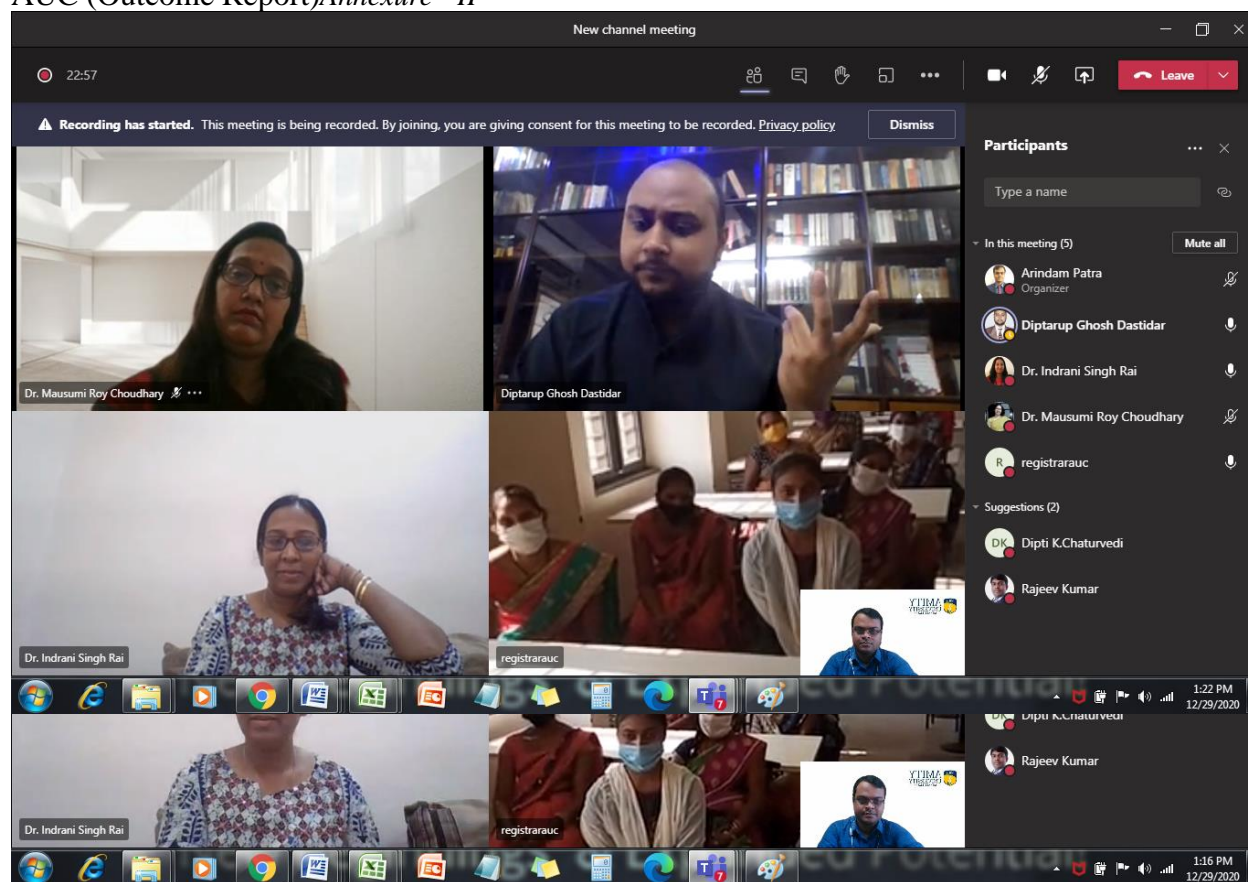
Appendix 1 – List and details of delegates / speakers with profile is enclosed.

Appendix 2- Any other relevant details / Images.

AUC (Outcome Report)Annexure - II



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Details of the Participants		
Name of the Attendees	Post	Institution
Dr Indrani Singh Rai	HoI	ASL, AUC
Dr Mausumi Roy Chaudhary	Assistant Professor	ASL, AUC
Mr Arindam Patra	Assistant Professor	ASL, AUC
Mr Diptarup Ghosh Dastidar	Assistant Professor	ASL, AUC
Mr Sudip Mukherjee	Registrar	AUC